



STANDARD SERVICE AGREEMENT AND TERMS AND CONDITIONS

This Standard Service Agreement (hereinafter referred to as "SSA") is entered into by and between Applied Electronics & Engineering, LLC (hereinafter referred to as "AEE"), incorporated and existing under the laws of the state of Texas, USA. The business place is located at _____, Texas, USA, and the contracting party (hereinafter referred to as "Client") identified on the order form, and collectively with AEE, hereinafter referred to as the "Parties." The client hereby agrees to be bound by the terms and conditions outlined in this SSA, including all its exhibits, schedules, specifications, or attachments. AEE must be consulted for any clarification and interpretation.

1. Definitions.
 - 1.1. App
 - 1.2. Hardware, web-based software, products
 - 1.3. Hosted Software SLA
 - 1.4. License
 - 1.5. Normal use conditions
2. License
3. Connectivity
4. Hardware installation
5. Payments and billing
6. Warranty
7. Limitations of Liability
8. Proprietary rights
9. Confidentiality
10. Data Privacy
11. Insurance
12. Site-specific usage
13. Termination